Contents

OVERVIEW
A digital prognosis ........................................ 6

DATA INSIGHT
Consumer Survey: Patients and Healthcare Websites . . . . .8

DIGITAL HOSPITAL 500 — TOP 1-15 RANKINGS
In-depth data on the top-ranked hospitals. . . . .26

MOBILE
Connecting with mobile patients ................. .45

SPECIAL FOCUS
How telehealth helps NewYork-Presbyterian speed up patient care ................................. .54
University of Pittsburgh Medical Center rolls out an app for digital doc visits ................................. .57
Childrens Health System makes mobile healthcare an expansion priority ................................. .59

DATA INSIGHT
Connecting to the anywhere, anytime patient. ........ .61

SOCIAL
Bedside manner goes viral ................................. .63

DATA INSIGHT
How the Digital Hospital 500 stacks up on social media . . . .75

DIGITAL HOSPITAL 500 — RANKINGS
Data on the nation’s top 500 hospitals ................................. .78

GLOSSARY
Summary of key digital healthcare terms ................................. 96